



EDI Information Letter to Providers

Date: July, 2017

Attention: Electronic Claims Manager

Regarding electronic claims or electronic remittance advice questions: Please send email to PHPEDISupport@Providence.org or call 503-574-7450. Please include your tax id and clearinghouse information.

We have several vendors to choose from that should be able to work with your system. Below is our list of contracted vendors and some information in helping to decide which vendor would work best for your office.

PHP offers free electronic claim transaction fees for our members, so there will be little cost to you to send claims electronically. Electronic claims are paid on an average of 10 business days.

Vendor Name	Contact Information	Transaction Types	Plan ID/Payer ID Numbers	Sub Contracted though
Availity	Contact your Availity representative, for electronic claims information	Professional claims	Health Plans = PHP01 PPO = PHP00	Change HealthCare/ Emdeon
Capario/Emdeon	www.Capario.com	Professional claims Institutional claims ERA Remittance Advice	Health Plans = PHP01 PPO = PHP00	
CareVu	Contact your CareVu representative for electronic claims information www.HealthSmart.com	Professional claims	Health Plans = PHP01 PPO = PHP00	Change HealthCare/ Emdeon on

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Claim Logic	www.claimlogic.com	Professional claims Institutional claims ERA Electronic Remittance Advice	Health Plans = SX133 PPO = SX187	Change HealthCare/ Emdeon
eClaims	Contact your eClaims EDI representative for electronic claims information www.eClaims.com	Professional claims	Health Plans = PHP01 PPO = PHP00	Change HealthCare/ Emdeon
EDI Healthcare	Contact EDI Healthcare for electronic claim information. www.edihealthcare.com	Professional claims	Health Plans = PHP01 PPO = not set up	Change HealthCare
*Emdeon Envoy/WebMD/Sage	www.emdeon.com/enrollment	Professional claims Institutional claims ERA Electronic Remittance Advice	Health Plans = SX133 PPO = SX187	
ENS	Contact your ENS representative for electronic claims information www.enshealth.com	Professional claims	Health Plans = PHP01 PPO = PHP00	Change HealthCare/ Emdeon
ET&T	www.ettch.com	Professional claims	Health Plans = SX133 PPO = SX187	Change HealthCare/Emdeon
*FCHN		Professional claims Institutional claims	Washington providers = 91131 (not Vancouver)	
*Gateway EDI/Trizetto Provider Solutions	Contact your Gateway EDI representative for electronic claims information	Professional claims Institutional claims ERA Electronic Remittance Advice	Health Plans = PHP01 PPO = PHP00	
GE Healthcare/Centricity/ IDX	Contact your GE Healthcare representative for electronic claims information www.gehealthcare.com	Professional claims	Health Plans = SX133 PPO = SX137	Change HealthCare/Emdeon
GHN	Contact GHN for electronic claim information www.ghnonline.com	Professional claims	Health Plans = SX133 PPO = SX187	Change HealthCare/ Emdeon
Health-e-Web	Contact Health-e-Web EDI representative for electronic claims information www.Health-e-Web.net	Professional claims	Health Plans = PHP01	Change HealthCare/ Emdeon
Health Fusion		Professional claims	Health Plans = PHP01 PPO = PHP00	Change HealthCare/ Emdeon

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MCPS – Medical Claims Processing Solutions	mcp@mcps-inc.com 1-800-879-7534	Professional claims Institutional claims ERA Electronic Remittance Advice	Health Plans = ORD02 PPO = ORD14	Change HealthCare/ Emdeon
Misys and PayerPath	Contact Misys for electronic claim information www.misyshealthcare.com	Professional claims	Health Plans = 000735 PPO = 001478	Change HealthCare/ Emdeon
Navicare	Contact Navicare for Providence payer ids www.navicare.com	Professional claims	Health Plans = P1238 PPO = 91186	Change HealthCare/ Emdeon
*Office Ally	866-575-4120 info@officeally.com	Professional claims Institutional claims ERA Electronic Remittance Advice	Health Plans = PHP01 PPO = PHP00	
*Payer Connection	sales@payerconnection.com or 503-820-3803	Professional claims ERA Electronic Remittance Advice	Health Plans = PHP01 PPO = PPOOR	
Payer Path/Allscripts	See Misys			
Premera Blue Cross	www.premera.com for detailed information	Professional claims	Health Plans = 00430	
RealMed	www.RealMed.com 877-732-5633	Professional claims	Health Plans = SX133 PPO = SX187	Change HealthCare/ Emdeon
RelayHealth/McKesson	Contact your RelayHealth representative for electronic claims information. www.RelayHealth.com	Professional claims Institutional claims ERA Electronic Remittance Advice	Health Plans Professional = 4498 Institutional = 1540 PPO Professional = 2403 Institutional = 1915	Trizetto Provider Solutions
*SSI Group	www.TheSSIGroup.com 800-880-3032	Professional claims Institutional claims ERA Electronic Remittance Advice	Contact vendor for Payer ID's.	

Vendor Name	Contact Information	Transaction Types	Plan ID/Payer ID Numbers Sub Contracted though	Sub Contracted though
*Trizetto Provider Solutions	Contact your Trizetto Provider Solutions representative for electronic claims information	Professional claims Institutional claims ERA Electronic Remittance Advice	Health Plans = PHP01 PPO = PHP00	
WebMD/Envoy/Emdeon Sage	www.emdeon.com/enrollment need to fill out an enrollment form.	Professional claims ERA Electronic Remittance	Health Plans = SX133 PPO = SX187	Change HealthCare/ Emdeon
ZirMed	Contact ZirMed for electronic claim information. 877-494-7633 or info@zirmed.com	Professional claims Institutional claims	Health Plans = PHP01 PPO = PHP00	

*Indicates a direct connection for electronic claims with PHP and clearinghouse.

If your clearinghouse is not listed, contact your vendor to check if they have a connection to one of the listed clearinghouses. Also check the internet for payer IDs by looking for your clearinghouse and finding the payer identification list.

835 Electronic Remittance Advice (ERA). If you are interested in receiving the 835 Electronic Remittance Advice (ERA) from Providence, please contact your clearinghouse. Your clearinghouse will set up the ERA for you. Once ready, the clearinghouse will contact Providence Health Plans to start sending your ERA data. The ERA will be available on Mondays and Wednesdays of each week from your clearinghouse.

EFT Electronic Funds Transfer. For clinics/facilities wishing to sign up for Electronic Funds Transfer (EFT), please log on to ProvLink, through www.onehealthport.com, find “Electronic Transactions” on the Home Page and click on the EFT – Get your payments deposited directly.

Should you have any questions regarding electronic data, contact your Providence Health Plans Provider Relations Representative, email PHPEDISupport@Providence.org or call 503-574-7450. Please include your tax id and name of your clearinghouse.

**PHP does not pay for any costs associated with submission of paper claim

