eviCore healthcare
by Evernorth

Provider Forums

eviCore works together with providers and practices to enhance patient care. We invite providers and staff to attend these virtual training sessions to help maximize your experience with the eviCore web portal and tools.

All Provider Forums and Trainings are free of charge and require advance registration. They are presented virtually through WebEx and last about one hour. Please see descriptions, dates and times below.

Prior Authorization Online
Portal Tips and Tools

Review non health plan, non-program specific updates and tools available on eviCore.com provider's hub to assist with the prior authorization process. There will be time to review questions during this forum.

Date (2023-2024)	Time (ET)
Monday, December 4	11:00 AM
Thursday, December 14	1:00 PM
Wednesday, January 10	1:00 PM
Thursday, January 25	11:00 AM
Thursday, February 8	2:00 PM
Tuesday, February 27	10:00 AM
Tuesday, March 12	2:00 PM
Thursday, March 28	11:00 AM

eviCore Portal Training

The eviCore healthcare web portal is the most efficient way to initiate requests for prior authorization and check the status of an existing request. Our self-service web portal is available 24/7, enabling you to initiate and review authorization information at your convenience. To ensure you have the tools to be successful using our web portal, we invite you to join one or more of the orientation sessions listed below.

Whether you are new to the web portal, or are an experienced user with questions, these sessions can help you maximize your web portal experience.

Please follow the registration instructions below, and search with the name "eviCore Portal Training" for dates.

Therapy Provider

Maximize your experience on evicore.com with these sessions designed specifically for physical, occupational and speech therapy providers

Date (2023-2024)	Time (ET)
Tuesday, December 5	12:00 PM
Thursday, January 18	11:00 AM
Wednesday, February 28	1:00 PM
Monday, April 8	2:30 PM
Tuesday, May 7	11:30 AM

How to Register

1. Go to **http://evicore.webex.com**
2. Expand the small menu at top left and choose **WebEx Training**
3. Under **Live Sessions**, select the **Upcoming** tab, enter **Therapy Provider Portal Training** and click **Search**
4. Next to the session(s) with the date and time you wish to attend, select **Register**
5. Complete the registration information and click **Register**

After registering, you will receive an email with all the details for joining the meeting.