

Simplifying your True Health journey with a personal Pathfinder

With one click or call, you will be connected to a personal Pathfinder who is dedicated to help you. They will guide you to the answers, virtual tools, or resources you need to support your True Health. For more complex needs, your Pathfinder will connect you directly to a True Health Guide, a specialized expert there to help you every step of the way.



Navigating healthcare can be complex

How do I find a Primary Care Physician or specialist?

What can I do if I'm feeling depressed and need support?

My medication is expensive, do I have other options?

What support is available for diabetes?

My needs are complicated, how do I even get started?

I want a doctor who looks like me, how do I find them?

Providence Pathfinder keeps it simple

Enhanced support from experienced, knowledgeable Pathfinders

Robust options for behavioral health support and 24/7 crisis assistance

Pharmacy specialists provide cost information and guidance on best options

A suite of programs designed for your health needs

True Health Guides proactively help you get the most out of your benefits

Pathfinder and True Health Guides understand your unique circumstances in order to overcome obstacles

A better experience delivered

94% of issues resolved in a single call with a Pathfinder

92% of members working with True Health Guides meet their stated goals

Contact us:
800-878-4445
myProvidence.com