

Providence Health Plan partnership with Delta Dental Plan of Oregon

A new, better way to get the care you need.

Beginning January 1, 2024, Providence Health Plan partnered with Delta Dental Plan of Oregon¹ for great coverage to keep your smile healthy. We encourage you to use the resources below to make the most of your dental coverage.

Contact Delta Dental when you have questions about:

- Eligibility and benefits
- Claims
- Explanation of Benefit (EOBs)
- ID cards
- Member Dashboard
- Pre-determinations
- Out-of-pocket maximum and deductible progress
- Assistance finding an in-network provider
- Coordination of benefits
- Open enrollment

Call Delta Dental Customer Service at **833-212-5035**,
Monday through Friday, 7:30 a.m. to 5:30 p.m. (Pacific Time).
Please leave a voicemail after hours and Delta Dental will reach out.

Contact Providence Health Plan when you have questions about:

- Premium
- Appeals
- Member handbooks
- Services prior to 2024
- 2023 Proof of Prior Coverage

Call Providence Health Plan Customer Service at **800-878-4445**,
Monday through Friday, 8 a.m. to 5 p.m. (Pacific Time).

¹Delta Dental is a trademark of Delta Dental Plans Association.



Find an in-network dental provider

01 Visit [ProvidenceHealthPlan.com/FindADentist](https://www.providencehealthplan.com/FindADentist)

02 Select your search criteria:

- Specialty
- Plan network (as shown on your dental ID card)
- Dentist's last name (optional)

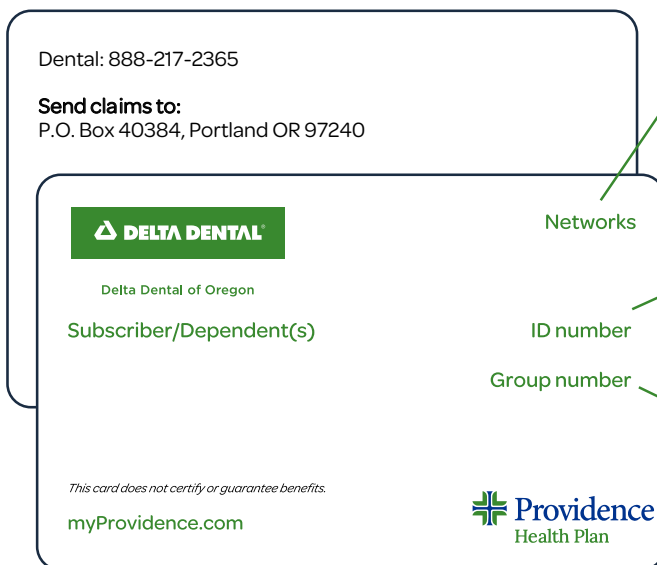
03 Choose whether you want to search by your location

If no, please provide ZIP code, city, or address

04 Click 'Find dentists'

NOTE: If a provider is accepting new patients, the plan network as well as "accepting new patients" will be posted within the listing.

Dental ID card



Networks

Plan networks:

- Delta Dental Premier® (Pediatric Dental coverage only)
- Delta Dental Premier®
- Delta Dental PPO™

Member ID number

9-digit number that matches your Providence Health Plan ID number (minus the suffix "00")

Group ID number

This number is internal to Delta Dental

NOTE: Dental Group ID numbers do not match your Providence Health Plan group numbers



Need to replace a dental ID card?

Call Delta Dental Customer Service to request a new ID card. You may also access your digital dental ID card by logging into your myProvidence account at [myProvidence.com](https://www.myProvidence.com).



Additional ways to access information

Log in to your myProvidence account to learn more about your Delta Dental plan and view benefits and claims information.

Partners in the pursuit of Health For All

